

Discrimination is Against the Law

Pima Heart ASC, LLC complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. This facility does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Pima Heart ASC, LLC

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified interpreters via telephone service
 - Qualified Sign Language interpreters via online portal
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact any staff member. If you believe that this facility has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

Director of Nursing
1238 W. Orange Grove, suite 101
Tucson, Arizona 85704
(520)838-2229 (fax)
(520)838-2300 (phone)

Ericka.lujan@pimaheart.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ericka Lujan, RN – Director of Nursing is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

English	If you do not speak English, translation services, free of charge are available to you.	Français (French)	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.
Español (Spanish)	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.	Deutsch (German)	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.
Navajo	Díí BAA'ÁKONÍNÍZIN: Diné (Navajo) bizaad bee yánitł'igo, saad bee áka'anída'awo'ígíí, t'áá jííł'eh, bee ná'ahóót'i'. T'áá shoqdí ninaaltsoos nitł'izí bee nééhozinígíí bine'déé' t'áá jííł'ehgo béésh bee hane'í biká'ígíí bee hodíłnih.	Русский (Russian)	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.
繁體中文 (Chinese)	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電	日本語 (Japanese)	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます
Tiếng Việt (Vietnamese)	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.	ارسی (Farsi)	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با
عربية (Arabic)	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم	Srpsko-hrvatski (Serbo-Croatian)	OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno

